Chromebook Expectations and Support

It is HSA Middle’s goal to provide the best online learning experience we can and to keep our students safe while online. To do this we provide every student with a school Chromebook. We require that all students use this Chromebook during live sessions on synchronous days of learning.

During Synchronous Days

- **GoGuardian**
  - GoGuardian is only compatible with the School’s Chrombooks and is required for access to the classroom environment provided through Zoom during this online time.
  - GoGuardian software helps schools easily manage their devices, better understand their students, and keep them safer online.
  - Teachers can monitor their students and provide guidance with navigating online assignments.
  - Students can only access GoGuardian by logging into a School’s Chromebook and signing into the Chromebook using their School email and password.

- **Expectations in class**
  - Students are visible.
  - Students are sitting up and interacting with the learning environment.
  - Students are meeting school expectations for conduct.
  - Keep food and open drink containers away from the Chromebook.

- **Online Textbooks**
  - Students are provided online textbooks for Math, Social Studies, English.
  - Science uses SCOPE
  - All information about textbooks will be provided through Google Classroom.

We acknowledge that sometimes, through no fault of the student, the school provided Chromebook has technical difficulties that make it difficult for students to interact with the class using the Chromebook. Students are not permitted to log on with a personal device, even in these situations. The school is unable to provide the level of oversight as required by various internet safety regulations applied to schools. If the student is unable to log on due to technical issues the following protocol must be observed.

1. Email the teacher whose class the student is unable to interact with.
2. Contact the school so that we can try to troubleshoot the problem. This is not always possible due to the requirements of staff, but it allows us to know there is a legitimate issue with technology. Please be aware that for many issues, the student will need to return to the building to either be issued a replacement or to troubleshoot the issue.
3. The teacher will post a video of the instruction and the work will be available through google classroom.
4. Students that have followed this process will have 24 hours to complete the synchronous work to be marked as present.
5. Teachers will update the period attendance by Friday at 3pm to reflect the students that have met these expectations.